



*"Changing Communities One Life at A Time"*

**Our Mission Statement**

**Carolina Solution** is committed to empower individuals, strengthen families and groups, and rebuild communities through providing high quality mental health services.

**CAROLINA SOLUTION, INC.**

Provides supportive services to the individual as well as family members. These are the areas or situations that are covered

by our agency:

- School Conduct Issues
- Behavioral Issues
- Developmental Disabilities
- Clinical Disorders
- Alcohol or Drug Abuse Recovery
- Suicidal Ideation
- History of Family Violence
- Abuse or Neglect
  - Anger
  - Depression
- Developmental Delay
  - Anxiety
- Abuse /Neglect
- Homeless



**MCO's  
Eastpointe and Sandhills**



**Community Support Team (CST)  
Outpatient Therapy (OPT)  
Psychosocial Rehabilitation (PSR)  
Transportation**

**Population**

**Youth, Adolescents and Adults who have diagnoses of Mental Illness, Substance Abuse and/or Developmental Disability**

**Referrals By**

**Self, Family, Friends, DSS, Courts, Medical Doctors, VA, Churches, Etc.**

**Payer Source/Insurance**

**Aetna, Anthem EAP, Blue Cross  
Blue Shield, Medicaid, Signa,  
Tricare, and more**

<p><b>North Carolina</b> CST/ Outpatient Therapy/PSR/Medication Management 218 South Main St Raeford, NC 28376 Phone: 910-875-6042 Fax: 910-875-6065</p>
<p><b>South Carolina</b> Case Management /Outpatient 2025 Ebenezer Road, Suite 1 Rockhill, South Carolina 29372 Phone: 803-992-0499 Fax: 803-620-1543</p>
<p>Quality Assurance/Corporate Compliance Office 37 West Hamlet Ave Hamlet NC 28345 Phone: 910-875-6042 Fax: 910-875-6065</p>



## Medicaid Targeted Case Management

Services that may help you or a Medicaid-eligible individual gain access to doctors, social services, educational resources, jobs and other services. You will be assessed on an ongoing basis, and options are provided that will meet your needs.

### Are You In Need ...Let us be The Solution

#### Do You Need help...

- ❖ Seeing a doctor
- ❖ Getting disability (SSI, RSDI)
- ❖ Getting food/ Applying for food stamps
- ❖ Making appointments/ Getting a ride to see doctor
- ❖ Doing what the doctor tells me to do
- ❖ Getting clothing
- ❖ Finding a place to live/ Finding a job
- ❖ Paying bills/ Getting help with power bill
- ❖ Stopping people from taking advantage of me
- ❖ Physically caring for myself
- ❖ With certain issues because I cannot hear or see
- ❖ Quitting a drug habit/ Making decisions
- ❖ Help with school work
- ❖ Learning to read
- ❖ Sadness, loss and grief
- ❖ Making healthy food choices
- ❖ Other: \_\_\_\_\_

#### MTCM Case Manager, Can...

- ❖ figure out what services you need
- ❖ help you get needed services
- ❖ help you with problems
- ❖ provide ongoing support
- ❖ Your decision will not affect your right to access other
- ❖ Medicaid services you qualify for. If you say yes, you
- ❖ pick the provider whom you will work with. You also
- ❖ have the right to change Medicaid Targeted Case
- ❖ Management providers at any time. SCDHHS must be
- ❖ contacted to assist in making this change, so please get
- ❖ in touch with us by any of the methods listed at right.

Referral : (910)544-8343 or 919-656-5389

#### Target population

- Individuals with intellectual and related disabilities
- At-risk children
- Adults with serious and persistent mental illness
- At-risk pregnant women and infants
- Individuals with psychoactive substance disorder
- Individuals at risk for genetic disorders
- Individuals with head and spinal cord injuries and related disabilities
- Individuals with sensory impairments
- Adults with functional impairments

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